

# Refund Policy



## REFUND & CANCELLATION POLICY – ardion+™

Last Updated: 5 June 2026

This policy governs all purchases made through the ardion+™ website and official sales channels.

By completing a purchase, you acknowledge that you have read, understood, and agreed to be legally bound by these terms..

ardion+™ offers two purchase categories:

1. 24 Days ardion+™ (One-Time Purchase)
2. Annual Subscription Plan (12-Month Commitment)

Each category is subject to different terms.

### 1. 24 DAYS ardion+™ (ONE-TIME PURCHASE)

The “24 Days ardion+™” package refers to a structured 24-day usage cycle. It is not a trial period, satisfaction guarantee, or refund policy.

#### 1.1 Order Cancellation

Cancellation is only allowed within 1 hour after order confirmation.

After 1 hour:

- The order is considered confirmed and binding
- Fulfillment and shipping preparation will begin
- The transaction becomes final and cannot be cancelled

Requests after this period will not be entertained.

#### 1.2 Returns & Refunds

All confirmed purchases are:

- Non-returnable
- Non-exchangeable
- Non-refundable

This includes reasons such as:

- Change of mind
- Personal preference
- Individual body response
- Misunderstanding of product function
- Product opened or used

#### 1.3 Damaged / Incorrect / Defective Product

If the product received is:

- Damaged
- Defective
- Incorrect

Please notify us within 3 days of delivery.

Required:

1. Clear photos (parcel, label, product)
2. Full unedited unboxing video

If verified, a replacement will be arranged.  
No monetary refund will be issued.

### 2. ANNUAL SUBSCRIPTION PLAN (12-MONTH COMMITMENT)

This subscription is a legally binding 12-month commitment.

#### 2.1 Commitment

Upon payment:

- Non-cancellable
- Non-refundable
- Non-returnable
- Non-exchangeable
- No early termination

#### 2.2 No Early Termination

During the 12-month period:

- Cancellation is not permitted
- No refunds or adjustments will be made

Termination is only allowed after the full term is completed.

### 3. Refund Processing

(Only within the 1-hour cancellation window)

- Processed via original payment method
- May take 7–14 working days
- Transaction fees may be deducted

### 4. Limitation of Liability

ardion+™ shall not be liable for:

- Individual health outcomes
- Improper usage or storage
- Allergic reactions
- Third-party delivery delays
- Payment processing delays

### 5. Governing Law

This policy is governed by the laws of Malaysia.

Any disputes shall be subject to the jurisdiction of the Malaysian courts.

Last Updated: 5 June 2026