

# Privacy Policy



PRIVACY POLICY – ardion+™

*Last Updated: 5 June 2026*

At ardion+™, your privacy is a priority.

This policy explains how your personal data is collected, used, and protected when you use our website or make a purchase.

By using this website, you agree to the practices outlined below.

## 1. YOUR PRIVACY MATTERS

We collect personal data to ensure a smooth purchasing experience, including:

- Account management
- Order processing
- Product delivery
- Customer support
- Access to purchase history

We only collect information that is necessary.

## 2. DATA WE COLLECT

We may collect:

- Full name
- Email address
- Phone number
- Shipping and billing address
- Subscription details
- Order history
- IP address and website usage data.

Payments are processed through secure third-party platforms such as Shopify and HitPay.

ardion+™ does not store full credit/debit card details.

## 3. PURPOSE OF DATA COLLECTION

Your data is used to:

- Process and fulfill orders
- Manage subscriptions and inventory
- Provide customer support
- Prevent fraud
- Comply with legal obligations
- Improve internal operations

Data may also be used to enforce our policies and subscription terms.

## 4. DATA SHARING

We do not sell your personal data.

However, data may be shared with relevant third parties such as:

- Payment providers
- Logistics partners
- Technology and system providers
- Regulatory authorities (when required by law)

All parties are required to handle data responsibly under their own security standards.

## 5. DATA PROTECTION

We implement reasonable safeguards to protect your data against:

- Unauthorized access
- Misuse
- Loss
- Alteration
- Disclosure

However, no online system is completely risk-free.

## 6. SUBSCRIPTION & PAYMENT DATA

For subscription customers:

- Payments are processed via secure third-party systems
- Data is retained for contractual compliance
- Transaction records may be stored for the duration of the commitment.

We do not store sensitive banking details beyond what is necessary.

## 7. COOKIES & TRACKING

We use cookies to:

- Improve user experience
- Analyze traffic
- Personalize content
- Detect suspicious activity

You may disable cookies via your browser settings.

## 8. YOUR RIGHTS (PDPA MALAYSIA)

You have the right to:

- Access your personal data
- Request corrections
- Withdraw consent (subject to contractual obligations)
- Restrict data processing

Withdrawal of consent may affect our ability to provide services.

## 9. DATA RETENTION

Data is retained only as long as necessary to:

- Fulfill contractual obligations
- Comply with legal requirements
- Resolve disputes
- Enforce policies

## 10. THIRD-PARTY LINKS

This website may contain links to third-party platforms.

ardion+™ is not responsible for their privacy practices.

## 11. POLICY UPDATES

This policy may be updated from time to time without prior notice.

Continued use of the website constitutes acceptance of the updated version.

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